

Customer agreement for totes

- Carts/ Totes are property of Little Traverse Disposal, LLC unless purchased by customer.
- Minimum 1 year service is required for tote
- .Please do not remove decals from totes. If removed we will replace and bill you \$5 per sticker. (unless you purchase Cart/ Tote) If the decals come off from weather or not intentionally we will replace them at no cost.
- If services are terminated within 1 year for any reason including non payment there will be a cancellation fee of \$100 per cart.
- When this form is returned you will receive a \$10.00 credit to your account (credit not honored if service is cancelled or suspended within 12 months for any reason including non payment.)
- **This is a pre pay service.** Bills are sent out 3-4 weeks prior to service renewal date.
- We do not give refunds. Service will be provided until end of your paid quarter. If you are not here full time please sign up under seasonal which is billed monthly, service can be started and stopped. Or use our budget bag system. Service would run to the end of paid month.
- If payment is not received by due date a \$7.50 late fee will be added per month.
- Paperless billing and auto pay is available.
- Your quoted rate is for all trash contained in tote with lid shut. Any thing sticking out of top or beside may be considered extra and billed accordingly \$3 per bag and up (depends on amount). If you wish, you can use our blue bags for extra.
- Call ahead if you have other items to be picked up (ie furniture bulk items) we do not bill these items.
- **Trash must be bagged in garbage bags to ensure tote is completely emptied!**
- **If you live on a road where we can not access during weight restrictions- we can only take trash in trash bags-nothing loose.**
- **Additional totes can be used at a discounted rate (2 or more)**
- **If you wish to prepay 1 year you will receive 1 month free service**
- **If service ends for any reason LTD personnel is permitted to pick up the tote from location.**
- **TRASH MUST BE OUT by 7 AM FOR PICK UP**
- **Totes are intended for household trash only. If they contain construction debris, yard waste, dirt or other non household trash It will not be taken or will be billed accordingly. If tote is damaged due to over loading customer will be responsible to pay replacement cost. All totes have max weight printed on lid**

Form must be completed, signed and return within 14 days for \$10.00 credit to be honored and tote to be delivered.

Customer Name _____ Date _____ Signature _____

Please sign and return.

- Mailing 1128 McBride Park Drive Harbor Springs, Mi 49740
- Fax 231-347-5883
- Email service@disposalman.com

The following will be completed by Little Traverse Disposal

Cart serial number _____ Size _____ Color _____ account# _____

Little Traverse Disposal representative:

Sign _____ Date _____